

Recommended Browsers for Various Websites and Tools Used at Bucks

The school attempts to make every college tool available in all browsers, but many times it issues are beyond our control, so here is a list of college web tools and recommendations. Browsers and websites/tools are changing all the time so it is important to try a different browser when you experience a problem.



Website	Internet Explorer	Edge	Firefox	Chrome	Safari
Ellucian Colleague UI5.x	Not recommended/Unusable	Not recommended/Unusable	Use with caution	Recommended	Use with caution
MyBucks	Use with caution	Use with caution	Use with caution	Use with caution	Use with caution
Report Manager	Recommended	Use with caution	Use with caution	Use with caution	Recommended
Bucks Self Service	Recommended	Recommended	Recommended	Recommended	Recommended
Canvas	Not recommended/Unusable	Recommended	Recommended	Recommended	Use with caution
Pearson MyLab	Recommended	Recommended	Recommended	Recommended	Use with caution
McGraw-Hill Connect	Recommended	Recommended	Recommended	Recommended	Use with caution
Cengage MindTap	Use with caution	Recommended	Recommended	Use with caution	Use with caution
WileyPlus	Use with caution	Recommended	Recommended	Not recommended/Unusable	Use with caution
BucksAC	Recommended	Recommended	Recommended	Recommended	Recommended
Trakdesk	Recommended	Recommended	Recommended	Recommended	Recommended
OCE Prisma Access	Recommended	Not recommended/Unusable	Not recommended/Unusable	Not recommended/Unusable	Use with caution
Terminal 4	Not recommended/Unusable	Recommended	Recommended	Recommended	Recommended
25 Live!	Recommended	Recommended	Recommended	Recommended	Recommended
Maxient reporting	Recommended	Recommended	Recommended	Recommended	Recommended
Work Order Request	Recommended	Recommended	Recommended	Recommended	Recommended
BlueJeans	Recommended	Recommended	Recommended	Recommended	Recommended
GradesFirst	Recommended	Recommended	Recommended	Recommended	Recommended



Recommended



Use with caution



Not recommended/Unusable

Browser tip: Clear your browsing history and cache easily by using the keyboard shortcut



Windows: CTRL+SHIFT+DELETE



Mac: COMMAND+SHIFT+DELETE

As always, if you are experiencing issues you need to let the HelpDesk & Services Center know what is happening (the more detail the better) also include when and where you were to help identify what is happening. You can call 215-968-8191 or email helpdesk@bucks.edu.

Browser Privacy Settings

Some browsers may occasionally make modifications to privacy settings to protect users from possible unsecured content. Unsecured content is identified with the prefix [http://](#) in the URL and can create mixed content in your Canvas Page. Secured content is identified with the [https://](#) prefix in the URL.

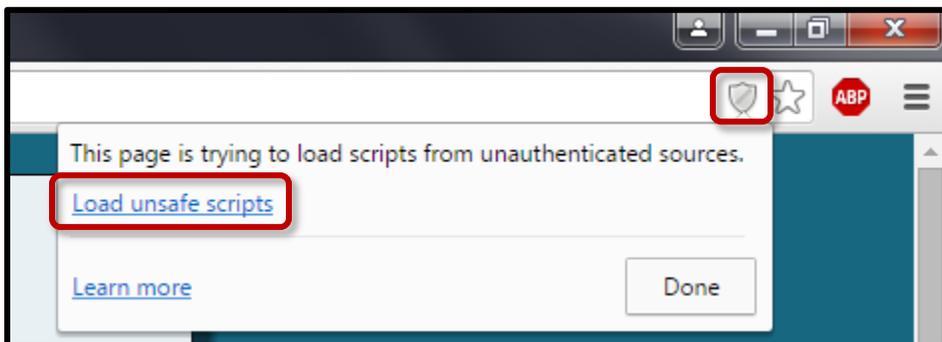
Note: If you embed Canvas lessons inside your course, you can now prevent browser issues with mixed content using [secured Canvas Guides URLs](#).

We recommend following any browser security policies established by your institution, especially if you are using Canvas on a computer provided by your institution. You may want to use Canvas in an alternative browser instead.

If you are using a browser that is affected, please be aware of possible restrictions. The following are known issues in specific browsers that may block or create mixed content within Canvas.

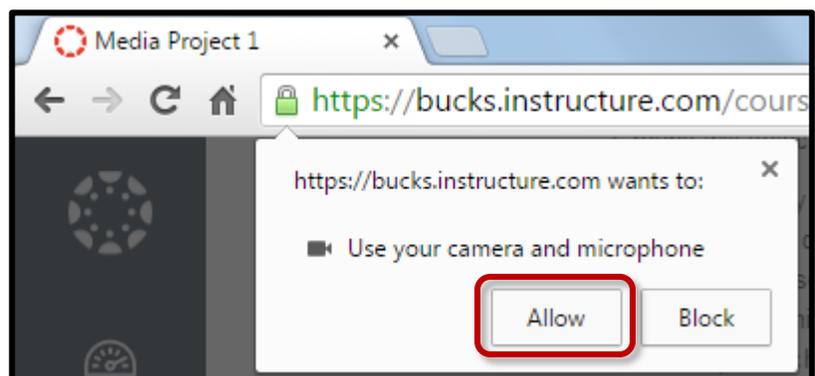
Chrome Settings

Google Chrome verifies that the website content you view is transmitted securely. If you visit a page in your Canvas course that is linked to insecure content, Chrome will display a shield icon in the browser address bar. You can choose to override the security restriction and display the content anyway by clicking the shield icon and then clicking the **Load unsafe script** button.



Chrome has its own media permission within the browser. To use your computer camera and microphone within any Canvas feature, you will have to approve two permissions:

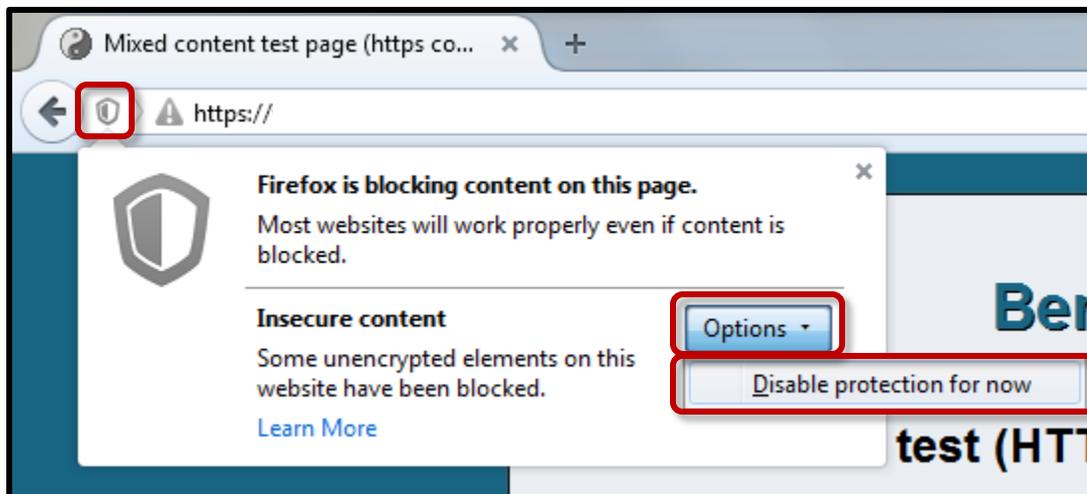
1. **Allow** access to Canvas via the Adobe Flash Player Settings. This prompt appears in the center of the video and audio pop-up windows, or the center of the browser if you are accessing Conversations.
2. Allow access to Canvas via Chrome's media permission settings. This prompt appears just below the address bar. Click the **Allow** button.



Firefox Settings

Firefox verifies that the website content you view is transmitted securely. If you visit a page in your Canvas course that is linked to insecure content, Firefox will display a shield icon in the browser address bar.

You can choose to override the security restriction and display the content anyway by clicking the **shield** icon, clicking the **Options** drop-down menu, and selecting the **Disable protection for now** option.



Canvas on Mobile Devices

Canvas is not officially supported on mobile browsers. We recommend using Canvas [mobile applications](#) for an improved user experience. (**Note:** At this time, Canvas apps are only available in English.)

Since Canvas uses small elements of Flash, not all Canvas features may be supported on mobile devices, especially on iOS.

Mobile Browsers

Visit the App Store or the Play Store to download mobile browsers. The following major browsers are compatible with mobile devices but Canvas features may not be supported:

iOS

- Safari (default browser that opens from Canvas)
- Chrome
- Photon Flash Player (supports Flash Player)

Android

- Internet
- Firefox
- Chrome

Note: Android default browser varies per mobile device.