

State Links to Complaint Process

State	Office	Link to and/or Information about Complaint Process
Alabama	Alabama Department of Postsecondary Education - Office of Private School Licensing Division	https://www.accs.cc/index.cfm/school-licensure/complaints/
Alaska	Alaska Commission on Postsecondary Education	http://acpe.alaska.gov/ABOUT_US/Consumer_Protection
Arizona	Arizona State Board for Private Postsecondary Education	https://ppse.az.gov/complaint
Arkansas	Arkansas Department of Higher Education	http://www.adhe.edu/institutions/academic-affairs/institutional-certification-advisory-committee/-Appendix J (student grievance procedure)
	Arkansas State Board of Private Career Education	http://sbpce.arkansas.gov/students/Pages/complaintProcess.aspx
California	California Department of Consumer Affairs	http://www.dca.ca.gov/online_services/complaints/citizen_complaint.shtml
Colorado	Colorado Department of Higher Education	http://higher.ed.colorado.gov/Academics/Complaints/default.html
Connecticut	The Office of Financial and Academic Affairs for Higher Education	http://www.ctohe.org/StudentComplaints.shtml
Delaware	Delaware Department of Education	The Delaware Department of Education will investigate complaints. Such complaints must be in writing and verified by the signature of the person making the complaint. Oral, anonymous or unsigned complaints will not be investigated. Until the web site is functional, please write or call for more information. The Delaware Department of Education; Teacher and Administrator Quality; John W. Collette Resource Center; 35 Commerce Way; Dover, DE 19904. The Delaware Department of Education phone number is 302-857-3388.

District of Columbia	Education Licensure Commission	http://osse.dc.gov/service/public-complaints
Florida	Commission for Independent Education-Department of Education	http://www.fldoe.org/policy/cie/file-a-complaint.stml
Georgia	Nonpublic Postsecondary Education Commission	http://gnpec.org/consumer-resources/
Hawaii	Hawaii Post-Secondary Education Authorization Program	http://cca.hawaii.gov/hpeap/student-complaint-process/
Idaho	Idaho State Board of Education	http://www.boardofed.idaho.gov/priv_col_univ/student_complaint.asp
Illinois	Illinois Board of Higher Education	http://complaints.ibhe.org/
Indiana	Indiana Department of Workforce Development	http://www.in.gov/dwd/2731.htm
	Indiana Commission on Proprietary Education	http://www.in.gov/che/2744.htm
Iowa	Iowa College Student Aid Commission	https://www.iowacollegeaid.gov/content/constituent-request-review
Kansas	Kansas Board of Regents	http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process
Kentucky	Kentucky Council on Postsecondary Education	http://cpe.ky.gov/forstudents/consumercomplaints/
Louisiana	Louisiana Board of Regents	http://www.regents.la.gov/subhome/students
		http://www.regents.la.gov/page/proprietary-schools
Maine	Maine Department of Education, Office of Higher Education Services	Complaints shall be addressed in writing to the Maine Department of Education, Office of Higher Education, Augusta, Maine, 04333, with specific facts and allegations and signed by the complainant. The school shall be notified of any complaints which are to be investigated. For more information, please contact Harry W. Osgood, Higher Education Specialist, Maine

		Department of Education, Augusta, Maine 04333, 207-624-6846.
Maryland	Maryland Higher Education Commission	http://www.mhec.state.md.us/career/pcs/gripe.asp
Massachusetts	Massachusetts Department of Higher Education	http://www.mass.edu/forstudents/complaints/complaintprocess.asp
Michigan	Michigan Department of Licensing and Regulatory Affairs	http://www.michigan.gov/lara/0,4601,7-154-35299_61343_35395_35396---,00.html
Minnesota	Minnesota Office of Higher Education	http://www.ohe.state.mn.us/mPg.cfm?pageID=1078
Mississippi	Mississippi Commission on College Accreditation	http://www.mississippi.edu/mcca/
Missouri	Missouri Department of Higher Education	http://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf
Montana	Montana University System, Montana Board of Regents	http://www.mus.edu/MUS-statement-of-complaint-process.asp
Nebraska	Nebraska Coordinating Commission for Postsecondary Education	http://www.ccpe.state.ne.us/PublicDoc/Ccpe/Complaint.asp
Nevada	Nevada Commission on Postsecondary Education	http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm
New Hampshire	Department of Education, Division of Higher Education, Higher Education Commission	http://www.education.nh.gov/highered/compliance-allegation.htm
New Jersey	Office of the Secretary of Higher Education	http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml

New Mexico	New Mexico Higher Education Department	http://www.hed.state.nm.us/institutions/complaints.aspx
New York	Office of College and University Evaluation	http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html
North Carolina	The University of North Carolina Board of Governors	http://www.northcarolina.edu/?q=complaints
North Dakota	North Dakota University System	http://www.ndus.edu/system/state-authorization/
Ohio	The Ohio Board of Regents	https://www.ohiohighered.org/students/complaints
Oklahoma	Oklahoma State Regents for Higher Education	http://www.okhighered.org/current-college-students/complaints.shtml
Oregon	Office of Degree Authorization	http://www.oregonstudentaid.gov/oda.aspx
Pennsylvania	Department of Education	http://www.education.pa.gov/Migration/Documents/Higher%20Education%20Complaint%20Form_Rev.%20May%202013.pdf
Puerto Rico	Puerto Rico Council on Education	NONE LISTED
Rhode Island	Rhode Island Board of Governors for Higher Education	http://www.ribghe.org/students.htm
South Carolina	South Carolina Commission on Higher Education	http://www.che.sc.gov/Students,FamiliesMilitary/LearningAboutCollege/ConsumerInformation.aspx
South Dakota	Secretary of State	http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx
Tennessee	Tennessee Higher Education Commission	http://tn.gov/thec/article/postsecondary-links-under-consumer-services
Texas	Texas Higher Education Coordinating Board	http://www.thecb.state.tx.us/index.cfm?objectid=C9BD55D4-C5A3-4BC6-9A0DF17F467F4AE9
Utah	Utah Division of Consumer Protection	http://consumerprotection.utah.gov/complaints/index.html

Vermont	Vermont State Board of Education	http://education.vermont.gov/new/pdffdoc/pgm_postsecondary/EDU-Complaint_Resolution_Statement_for_Postsecondary_Education_Matters.pdf
Virginia	Private & Out-of-State Postsecondary Education, State Council of Higher Education for Virginia	http://www.schev.edu/students/studentcomplaint.asp
Washington	Washington Student Achievement Council	http://www.wsac.wa.gov/protecting-education-consumers
West Virginia	West Virginia Higher Education Policy Commission	http://www.wvctcs.org/index.php/2013-06-28-14-21-50/student-complaint-process
	West Virginia Council for Community & Technical College Education	http://www.wvctcs.org/index.php/2013-06-28-14-21-50/student-complaint-process
Wisconsin	Wisconsin Educational Approval Board	http://eab.state.wi.us/resources/complaint.asp
Wyoming	Wyoming Department of Education	http://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/