ONLINE LEARNING

eLearning Orientation Webinars

Just one week before classes began, over one hundred students attended Online Learning's first live eLearning orientation webinar. By utilizing the OnSync web conferencing system, staff from the Online Learning office, the Tutoring Center, the Library, and the Technology Learning Center were able to provide, via live video and audio, information on the numerous online resources available to help students succeed academically online.

24/7 was the catch phrase used to emphasize the wealth of valuable information and resources easily accessible to our online learners. Originally scheduled to last an hour, the webinar continued on for an additional half-hour as students stayed online and used the chat tool to ask specific questions.

By sharing their desktop screens, staff members were able to familiarize students to a whole host of online resources available at their respective websites.

The Tutoring Center highlighted their online writing and online tutoring as well as a wealth of PDF handouts. The Technology Learning Center pointed out the numerous online video and PDF tutorials.

The Library continued the 24/7 theme with instruction on how to perform online catalog searches, where to find online information resources, and how to contact a librarian anytime.

Online Learning concluded with an overview of how to access Course Information Pages and how to get started in an online course, with the final portion of the presentation being an orientation to Bb Vista.

The webinar received very positive feedback from participants. Not only did students appreciate the convenience of the online forum used to present the information, they were impressed and amazed at the amount of online resources available.

Future sessions are slated to occur before the start of each modular session and full semester. Exact dates and times can be found online at http://www.bucks.edu/online.

Jennifer DiPrimio
Coordinator, Online Learning
Student Services
diprimio@bucks.edu

Did you know that you can access past issues of the Learning Resources Newsletter online? Go to http://www.bucks.edu/academics/learn/publications.php to find more information about our services, information resources, and teaching and learning technologies.

Chat Live with Online Learning Staff via LivePerson

The Online Learning Office now offers another avenue for current and prospective students to receive answers to the questions they may have regarding Online Learning. Students browsing the Online Learning website can ask questions via Live Chat by clicking on the button located on many of our web pages.

Even though our Online Learning staff have been available for several years via instant messaging, the new tool provides some extra resources and more convenient ways to assist students. For example, staff can co-browse a web-page with them or take them to the exact spot on the web-site they need to be.

Live Chat hours for the Fall are Monday through Friday, 9am-4pm. Have a question about Online Learning? Visit http://www.bucks.edu/online/ and ask us via Live Chat!

Jennifer DiPrimio
Coordinator, Online Learning
Student Services
diprimio@bucks.edu
NEW SERVICE
Text a Librarian

Beginning this fall, you can text Library questions from your phone. Just text BucksLib to 66746 for instructions. For the future, save 66746 as a contact called BucksLib in your phone. Try it!

Bill Hemmig
Online Learning Librarian

The Tutoring Center is geared up for another busy semester of helping students to achieve their educational goals. Our free tutorial services are available at all three Bucks County Community College campuses, as well as online, to currently enrolled credit and non-credit students.

Online Resources

Online forms are now posted on the Tutoring Center’s website to make it easier for students and faculty to access our services. Check out the Faculty Resources link to schedule an orientation, order handouts for your class, etc. Students, too, can request appointments for writing and submit online tutoring requests for writing.

In addition to the asynchronous (not real-time) Online Writing option, we are excited to offer real-time online tutoring for Math and Writing. This real-time tutoring is available by appointment for the increasing numbers of e-learners, as well as other students who cannot visit our Centers. The software capabilities include: video, audio, application sharing, chat room, and white board features. Interested students and staff are encouraged to view the Real-Time Tutorials at http://www.bucks.edu/academics/tutor/elluminate/StudentGuidetoElluminate.html.

More information regarding our locations, days and hours of operation, online tutoring, printable online handouts, and links to helpful web resources is also available online.

Newtown Center

In answer to student requests, our list of helpful services continues to grow. The Newtown Center now offers assistance in Nursing, Chemistry, and Biology. An appointment is required to receive tutoring in these areas. Extra science assistance is still available at the Science Learning Center located in Founders Hall, Room 231A, at the Newtown Campus.

As in the past, tutoring is also available for students who require help in Math and Physics on a walk-in basis. Students should check with us or refer to our website regarding tutor availability and the specific subject areas for which we tutor. Accounting, Computer Science, Economics, Spanish, and Music tutoring is additionally available by appointment. Writing, Reading, Study Skills, and AESL tutoring is available by appointment for any BCCC course. Appointments are 30 minutes, and a student may have one appointment a day.

Newtown Campus hours for the fall semester are Monday-Thursday, 8:30am-7:00pm, and Friday, 8:30 am-4:00pm. The Tutoring Center is closed on the weekends at all campuses.

UBC & LBC Centers

We offer Math, Writing, Reading, Study Skills, AESL, and Accounting tutoring at the Lower and Upper Bucks Campuses. Days and hours for tutoring at these campuses can be found online at http://www.bucks.edu/tutor or by calling (215) 968-8044.

We hope the Center can be of assistance with your classes. Best of luck with the upcoming semester!

Nicole Tracey
Director, Tutoring Center
traceyn@bucks.edu

Information Literacy

eTutorials are online!

Web tutorials created by BCCC librarians for our Embedded eBrarian Program (Information Literacy instruction for online learners) are available on the Library Website. These tutorials are designed to orient students to the College’s research resources and services and to provide students with basic searching skills. The tutorials are provided for faculty to use in conjunction with assignments or for students to use independently. For a listing of what’s currently available, visit http://www.bucks.edu/infolit/tutorials.php.

Photo of Nicole Tracey, 2010
Welcome...

Brendan Johnson is one of our new Per-Diem Library Assistants. Brendan graduated from Villanova University, where he majored in History and Education. Prior to joining BCCC, he has worked as a substitute teacher in several school districts in Bucks County and was an Assistant Coach of the Girls Track and Field team at Central Bucks South. Brendan is also currently volunteering at the David Library of the American Revolution in Washington Crossing.

Charlene Pipito is a new full-time employee in the Technology Learning Center. Charlene had work at the College from 1989 to 1993 with the Title III grant that provided the initial computers on campus. Once the grant ended, Charlene moved into elementary and secondary education with the Archdiocese of Philadelphia where she was responsible for student and faculty development with their use of technology in the classroom. The staff of the Technology Learning Center look forward to working with Charlene where we’re sure she will be a terrific asset to the TLC and to Learning Resources.

Dan Mulvihill joins the Lower Bucks Campus Library as a new Per-Diem Library Assistant. Dan and his wife recently relocated to the area from Chicago when his wife accepted a position at Infogistics. Dan holds a Bachelor of Arts in Anthropology from the University Wisconsin-Madison and a Master of Library and Information Science from the University of Pittsburgh. He previously worked as a Reference Librarian at Malcolm X. College, part of the City Colleges of Chicago system, where he conducted library instruction and taught a for-credit study skills course.

Paul Proces joins us this fall as New Media Librarian, replacing Jackie Fritz, who has moved to Faculty Liaison, Learning Technologies. A native of Wisconsin, Paul holds a Bachelor of Arts in Philosophy and Political Science from Temple University and a Master of Science in MS LIS from Drexel University. Prior working at BCCC, Paul worked at Delaware County Community College as a Reference Librarian where he was responsible for the creation of DCCC’s library homepage among other things. Paul’s professional interests include the use of virtual worlds in education, web design, and the philosophy of information literacy inter alia. You can reach Paul by phone at (215) 504-8711 or by email at procesp@bucks.edu.

Patrick Shields joins the Tutoring Center as the new Interim Assistant Director for Math. Patrick received his Bachelor of Science in Math from Widener University and is currently working towards a Master of Arts at Villanova. Stop by the Tutoring Center to say hello to Patrick, or call him at (215) 968-8307.

Marie Slovich, one of our AESL tutors at the Tutoring Center, transitioned this summer into the role of Lead Instructional Assistant for the Writing Area. Feel free to contact Marie at (215) 497-8733, or stop by the Center with questions regarding Tutoring Center services.

Job Well Done...

Jennifer Gundry, Part-time Reference Librarian, will be presenting a paper on "Print Culture in Utopia: William Morris’s News from Nowhere" at the Texts and Places Conference at Trinity College, CT, October 9th-10th.

Bill Hemmig, Brian Johnstone, and Margaret Montet will present “Creating a Sense of Place for the Mobile Learner” at the Delaware Valley Chapter of the ACRL conference entitled “From Dimdim to Boopsie: Getting Serious about Technology in Libraries” on November 12th at Penn State Great Valley.


Linda McCann, Director of Library Services, will present a poster session, “Excellence in Academic Libraries: A Community Dedicated to Learning,” at the Pennsylvania Library Association Annual Conference in Lancaster, PA, on October 26th.

Congratulations...

Richard Hodges, Part-time Reference Librarian, has accepted the position of Head Librarian of the Historic Triangle Campus of Thomas Nelson Community College in Williamsburg, VA. We will miss Richard and wish him the best of luck in his new endeavor.

Brian Johnstone, Digital Resources Librarian, and his wife, Jill, are pleased to announce the birth of their son, Henry Leonard Johnstone, on August 24th. Henry was born at home and weighed in at 6 pounds, 11 ounces, at a length of 19 3/4 inches. The family is doing quite well. Older brother, Victor (3 years old), has really taken a shine to his new baby.

Urszula Zak-Graham, Acquisitions Technician, and her husband, Chris, welcomed new baby Michelle Gwendolyn Graham on August 7th. Michelle weighed 7lb 9oz. at birth. She joins proud big sister, Magdalen.
Phase II of campus renovations at the Upper Bucks Campus were completed over the spring, and this fall students, staff, and the Perkasie community are enjoying this newly expanded, cutting-edge, green campus, including a state-of-the-art Library. Another feature of the campus is the new UBC Learning Studio, a space for librarians to collaborate with faculty members and work with students to develop information literacy skills. The space may also be used for a multitude of other uses including quiet study, peer collaboration, and special events. The next time that you’re at the UBC, stop by the Library and see this impressive facility for yourself.
**Which LMS is right for Bucks?**

Will Bucks retain a relationship with Blackboard or move to another Learning Management System (LMS)? That is the question a TLTR (Teaching and Learning with Technology Roundtable) Action Team will be investigating this fall.

Even though our contract with the Bb Vista vendor does not expire until the end of 2011, a recommendation for the next centrally-supported LMS must be made much sooner, taking into account any transition period that might be necessary if a decision to change systems is made.

In order to make the most appropriate decision, the Action Team will consider faculty, student, and staff feedback and needs, as well as the amount and type of support required for the LMS. The team will not only be looking at systems which will meet our core requirements initially, but also which systems can grow to meet our subsequent requirements in the future.

Members of the cross-campus action team include: Steve Bresnen, Mary Ellen Bornak, Sarah Bruck, Georglyn Davidson, Jenny DiPrimio, Rob Freese, Deb Geoghan, Kelly Gredone, Sarah Jakub, Wayne Kobylnski, Nelson Klein, Greg Luce, Roberta Mayer, Carol Mikulski, Paul Proces, Nancy Pruskowski, Carol Seufert, Jason Totten, and Linda Treglia. Please feel free to contact any member of the team to discuss questions or concerns you have regarding this process and its outcome.

Georglyn Davidson  
Director,  
Online Learning & User Support

davidson@bucks.edu

**Changes in Learning Resources**

**Faculty Liaison, Learning Technologies**

This academic year, I assumed the newly-created role in Learning Resources of Faculty Liaison of Learning Technologies. After the retirement of Marilyn Puchalski, Professor Learning and Teaching Technologies, this new position was formed to fulfill many of Marilyn’s responsibilities, while retaining some of the responsibilities involved in assisting students and faculty in the MInDSpace (Multimedia and Instructional Design Space) area of the BCCC Newtown Library.

I work with faculty in addressing their classroom technology needs, in migrating from unsupported teaching technologies like transparency overhead projectors to supported teaching technologies like SMARTboards, in incorporating media and technology into lessons or assignments, and in making use of the resources available in MInDSpace.

Many of these projects involve several Learning Resources faculty and staff, and we enjoy collaborating to best assist faculty. Faculty may contact me by email, at fritzja@bucks.edu or by phone (215) 968-8056.

Jackie Fritz  
Faculty Liaison of Learning Resources

fritzja@bucks.edu

**Bb Vista Training**

*Back by popular demand!*

One-on-one assistance and training for Bb Vista is available at the Upper and Lower Bucks campuses for faculty. Help is available from 10:00am until 2:30pm on the first Wednesday and third Thursday of each month at the Upper Bucks Campus and from 10:00am until 2:30pm on the second Wednesday and fourth Thursday of each month at the Lower Bucks Campus.

Appointments can be made, but walk-ins are also welcome. Topics include, but are not limited to:

- General Overview
- Assessments
- Assignments
- Discussions
- Creating Web-Ready Documents

For more information, please contact Carol Seufert 215-968-8343 or seufertc@bucks.edu

**Scrap Paper Needed**

Yes, recycling is great, but re-using is even better! The Tutoring Center is in need of your scrap paper. If you have any to spare, please contact Nicole Tracey, Director, Tutoring Center, at traceyn@bucks.edu to arrange for pick up. Thank you.
BCCC Learning Resources

Faculty and Staff

Maureen McCreadie, Dean, Learning Resources (215) 968-8004 mccreadi@bucks.edu
Dolores Smith, Administrative Assistant (215) 968-8001 smithd@bucks.edu

Library
Linda McCann, Director (215) 968-8003 mccannl@bucks.edu
Newtown Campus (215) 968-8009
Upper Bucks Campus (215) 258-7721
Lower Bucks Campus (267) 685-4825

Online Learning
Georglyn Davidson, Director (215) 968-8251 davidson@bucks.edu
Carol Seufert, Faculty Support / Jenny DiPrimio, Student Support

Technology Learning Center
Liz Sette, Director (215) 968-8337 settel@bucks.edu
Technology Support Specialists (215) 497-8754

Learning Technologies
Karl Carter, Director (215) 504-8548 carterk@bucks.edu
Operations Technicians (215) 968-8050

Tutoring Center
Nicole Tracey, Director (215) 968-8218 traceyn@bucks.edu
Charlene Traub, Math / Lauren Humphries, Writing

Faculty Liaison, Learning Technologies
Jackie Fritz (215) 968-8056 fritzja@bucks.edu

Instructional Designer
Mary Ellen Bornak (215) 504-8592 bornakm@bucks.edu

Copyright Liaison
Linda McCann (215) 968-8003 copyright@bucks.edu
http://www.bucks.edu/library/copyright/

Fall 2010 Library Hours
August 25th through December 16th
Monday - Thursday: 8:00am - 9:00pm
Friday - Saturday: 8:00am—3:30pm
Sunday: 1:00pm - 5:30pm

Exceptions: The Newtown Campus Library will be open August 24th from 8:00am until 9:00pm. All three campuses will be closed September 5th, September 6th, and November 24th through November 27th.

All dates are subject to change. For more information, please visit http://www.bucks.edu/library/hours/hours.html or call (215) 968-8009.

Academic Department Liaisons

Academic Department Liaisons are assigned to specific departments to assist with your library, media literacy, and research needs. Please contact your liaison, who will be happy to assist you.

ARTS
Margaret Montet, (215) 968-8373, montetm@bucks.edu
Bill Hemmig, (215) 504-8611, hemmigw@bucks.edu
Karl Carter, (215) 504-8548, carterk@bucks.edu

SOCIAL & BEHAVIORAL SCIENCES
Jackie Fritz, (215) 968-8056, fritzja@bucks.edu
Paul Proces, (215) 504-8711, procesp@bucks.edu

BUSINESS STUDIES
Linda McCann, (215) 968-8003, mccannl@bucks.edu

HEALTH, PHYSICAL EDUCATION, & NURSING
Marzenna Ostrowski, (215) 504-8619, ostrowsk@bucks.edu
Mary Ellen Bornak, (215) 504-8592, bornakm@bucks.edu

LANGUAGE & LITERATURE
Poonam Sood, (215) 504-8574, soodp@bucks.edu
Margaret Montet, (215) 968-8373, montetm@bucks.edu
Mary Ellen Bornak, (215) 504-8592, bornakm@bucks.edu

MATH, SCIENCE, & TECHNOLOGY (MaST)
Brian Johnstone, (215) 504-8554, johnston@bucks.edu
Matt Seibert, (215) 968-8304, seibert@bucks.edu

INTG (Integration of Knowledge)
Mary Ellen Bornak, (215) 504-8592, bornakm@bucks.edu
Jackie Fritz, (215) 968-8056, fritzja@bucks.edu