Technology and the User: Information for Students

Technology Learning Center (TLC)

The Technology Learning Center is committed to students' successful use of technology and is pleased to offer technology support to you.

The TLC's goals are to provide (1) one-on-one tutoring, (2) just-in-time tutoring, (3) targeted workshops, and (4) assistance with basic computer skills.

Users will receive assistance with: (1) Microsoft Operating Systems and the Office Suite, (2) logins and passwords, (3) Internet browsers, (4) Canvas for Online Learning, Email, and WebAdvisor, and (5) basic MacIntosh features.

The Technology Learning Center at the Newtown campus is located on the top floor of the Library. TLC can also be found in the libraries at the Upper Bucks and Lower Bucks campuses. The TLC also maintains a web site of helpful user support information and online tutorials that can be found at http://www.bucks.edu/tlc.

Computer Labs

There are multiple computer labs used for instruction and open access labs are available for completing assignments on all three campuses – Newtown, Upper Bucks, and Lower Bucks.

Most PC labs run the Microsoft Windows 7 operating system. All PC labs have Internet access as well as Microsoft Office Suite 2010 which include Word, Excel, PowerPoint, and Access. There are many other applications installed throughout the campus but not in every computer lab. Software used throughout the campus is installed on all of the computers in the campus libraries. Printing is available in every computer lab for instruction. There is no cost for printing, however, printing is for class related assignments and projects only.

Several labs may have additional open lab time to support classes that use specialized software. The open lab hours are posted on the door of each computer lab.

During the Fall and Spring semesters, the library computers are available Mondays through Thursdays from 8:00 a.m. to 7:00 p.m., Fridays and Saturdays from 8:00 a.m. to 4:00 p.m., and Sundays (Fall semester only) from 1:30 p.m. to 5:00 p.m. There is TLC staff available to assist you during most of these times. Hours vary in the summer.

Email Accounts

All new students receive a Bucks email account powered by Live@Edu. Your username is your last name, first initial in lowercase letters. In some instances, numbers may be added to the username if the name is a common name such as "Smith", "Jones", "Patel", etc. Your exact username can be found on your letter of acceptance from the College. In order to access your Live@Edu email account you will have to log in to MyBucks.

WebAdvisor

WebAdvisor is an application where you will be able to search and register for classes, add and drop classes, view your grades and GPA, transcripts, program evaluations, test summary, your class schedule, and pay your tuition bill. WebAdvisor is located at http://www.bucks.edu under the E-Resources link. There are directions on how to log in on the WebAdvisor login screen.

Technology Purchases

The College does not currently offer programs to purchase computer hardware. However, most software packages can be purchased at academic prices at the college bookstore. You can also purchase various computer supplies at the college bookstore which is located on the main floor of the Library building. For hours of operation or other questions, call 215-968-8458.

A purchase that you may want to consider is a flash drive. Flash drives are relatively inexpensive, very portable and can hold a large amount of information.