

Learning Resources Newsletter

Fall 2008



BCCC Learning Resources Newsletter

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FROM DEAN MAUREEN MCCREDDIE

2008-2009: Declared Year of eLearning



eLearning enrollments have increased approximately 40% this year over last. In recognition of the huge demand for eLearning classes and services, Annette L. Conn, Provost and Dean, Academic Affairs at Bucks County Community College, has dubbed this academic year, "The Year of eLearning." This means that, not only are Assistant Academic Deans and faculty members laying the groundwork to offer additional eLearning class sections, all service areas of the College

are assessing how well they meet the needs of online learners.

Learning Resources has long been offering a range of services online, and is seeking to expand and improve access to services in the Library, the Tutoring Center, the TLCs (Technology Learning Centers), Instructional Design, Teaching & Learning with Technology, and, of course, Online Learning. Begin exploring the range of academic support options by visiting the Learning Resources Web site at <http://www.bucks.edu/learn>. For links to the College's complete list of eServices, including services such as admissions and registration, online payments, advising, BucksMail, and other student services, visit <http://www.bucks.edu/eservices/>.

Interest in eLearning is growing well beyond Bucks County Community College. Georglyn Davidson, Director, Online Learning at BCCC, and BCCC students have been inter-

viewed by representatives from both national and local media. Their focus has been the positive correlation between rising gas prices and increasing enrollments in online courses (see below for examples of the coverage). Whether the motivation is to save money and time on commuting, to meet demands of a rigorous or changing schedule, or to accommodate competing family and work responsibilities, students are making clear their preference for eLearning options.

The College has been a leader in quality online programming for more than a decade. Online Learning got off to a good start at BCCC in the early 1990s through cooperation between College administrators and the leadership and members of the Bucks County Community College Federation of Teachers. A number of issues that proved problematic for other institutions ran smoothly for BCCC because all

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eLearning Enrollments on the Rise

As gas prices rise, so does enrollment in Online Learning courses. This summer Bucks experienced a more than 50 percent increase in eLearning enrollment and more than 40 percent growth for the Fall.

In an effort to keep up with the increasing demand for eLearning courses, as well as student requests for specific courses, additional sections

were added as well as new courses.

New Summer and Fall eLearning courses include ACCT250, BIOL101, BIOL181, COMP111, ECON112, HIST210, LITR231, PHYS121, and PHYS122. New Summer and Fall eLearning Instructors include: Sarahlyn Bruck, Patricia Fisher-Olsen, Tanya Letourneau, Jerry Mar- rington, Maria McGrath,

Daniel McCoy, and Lisa West.

If you are interested in teaching an eLearning or Hybrid course, talk to your AAD and contact the Online Learning Office for information about our OL workshops.

Jenny DiPrimio
Coordinator, Online Learning
Student Services
diprimio@bucks.edu

Faculty Web Resources at Your Fingertips

It's here – a hub for information on everything you need to know as faculty here at Bucks. Add to that new resources for teaching and learning, tools, tutorials, and Web 2.0 technologies, and you have the newest resource for faculty at Bucks. It is the Faculty Web Resources site with links to all things needed by faculty at <http://www.bucks.edu/facultywebresources>

Faculty Web Resources has another feature that will be a boon for the Bucks community. It is the Learning Blog, a place where colleagues can share tools and resources and conduct conversations

about teaching and learning. The Learning Blog grew out of the Lower Bucks campus blog started by Executive Director Jim Sell.

This site is organized and navigable by many different paths. Categories are designed to answer your basic questions starting from Beginning at Bucks. Other major categories are Teaching Tools, Best Practices, Finding Content and Bucks Resources.

Beginning at Bucks provides Frequently Asked Questions and directories and policy links, along with

eLearning and Web Advisor links.

Teaching Tools lists pages that cover podcasting, audio and video, presentation and SMART Board, online and Web 2.0 tools.

Best Practices pages cover Bucks learning initiatives like Writing to Learn and engagement, course design tools and strategies, learning and teaching resources on campus and on the Web.

Finding Content lists free educational content and multimedia sources.

The Bucks Resources page provides links to the Instructional Design Lab, Technology Learning Center, Library, Faculty Center, TLTR and the Faculty Federation Web page.

The Faculty Web Resources site is the result of a CIT (Conference on Instructional Technology) committee. The committee determined that Bucks needed a hub where information could be easily found. Members pinpointed effective ways to categorize and present information and resources. Instructional Designer Mary Ellen Bornak created the site pulling together information from the former faculty site and adding tools and tutorials gathered more recently. The site has a graphic entry to major category pages and left panel links to every page on the site.

Questions or suggestions? Please contact

Mary Ellen Bornak
Instructional Designer
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Bucks Joins New Media Consortium

The College recently joined the New Media Consortium (NMC) as an institutional member. NMC is an international organization of over 300 educationally focused organizations such as museums, libraries, and K-20 schools dedicated to the exploration and uses of new tech-

nologies to enhance teaching, learning, and creative expression.

As a member organization, Bucks has access to NMC's research services, receives free and discounted registration at many NMC events, and enjoys many

other benefits. For more information, please visit the NMC web site at <http://www.nmc.org>.

Marilyn Puchalski
Faculty Liaison for Teaching
and Learning Technologies

Declared Year of eLearning (continued from page 1)

stakeholders agreed early on that the quality of online learning must be comparable to that of traditional classes. Consequently, students in online learning classes, both eLearning (class meets on campus no more than once per semester) and hybrid (class has some online instruction and meets at least twice on campus) follow the same syllabus as their face-to-face counterparts.

Learning Resources offers esupport to any interested student. Many students prefer their classes face-to-face, but still take advantage of the convenience of online services. For example, the Tutoring Center offers students online tutoring in writing, as well as handouts that are posted to the Tutoring Center's Web site (<http://www.bucks.edu/tutor/>) along with links to other helpful sites.

Electronic resources accessible from both off-campus and on through the Library Web site (<http://www.bucks.edu/library/>) include 46 subscription databases; nearly 500 reference sources; more than 17,000 eBooks; and over 22,000 journals, magazines, and newspapers. In addition, students can use publicly available online catalogs and databases. The Library Web site offers current information about all library services, resources, and policies, and a site devoted to copyright and fair use guidelines. The recently established embedded eBrarian program integrates in online courses learning about information literacy. Online tutorials engage

students in the use of major library resources, and students can use email, IM, and the telephone to address reference challenges.

Many online services are available to BCCC staff and faculty members, as well as to students. The staff of the Technology Learning Centers (TLC) has created 53 interactive online tutorials that are accessible all day (and night), every day, year round. Also online are Low Threshold Activities (LTAs). The LTAs provide instruction on how to accomplish technology-reliant tasks. LTAs are online, and always available when needed. Questions and answers on the use of email, the learning management system (CE6), Web Advisor, and login procedures can be found among online FAQs. Visit the TLC Web site (<http://www.bucks.edu/tlc/>) to take advantage of the many online services they offer.

Learning Resources eservices aimed more toward faculty members include those provided by Mary Ellen Bornak, Instructional Designer (bornakm@bucks.edu) and Marilyn Puchalski, Professor, Teaching and Learning with Technology (puchalsk@bucks.edu). Faculty members regularly rely on the Instructional Designer for guidance in applying best practices in designing online interactive learning environments. In addition, the Faculty Resources Web site (<http://www.bucks.edu/facultyweb/resources/>) offers the faculty a wealth of

online tools, tips, research, and opportunities. Teaching and Learning with Technology facilitates use of Atomic Learning resources for just-in-time training in using technology tools, and explores and promotes the use of Web 2.0 tools and virtual world tools for interactive access to services and learning. Internet2 provides yet another avenue of virtual access to two-way, visual- and audio-rich interactions between BCCC campuses, or between BCCC and locations on the far side of the globe.

Online Learning has been providing support for students and faculty for approximately fifteen years. Assistance is available online at <http://www.bucks.edu/online/>, by telephone, IM, chat, email, or face-to-face. Staff members aim to help students and faculty members to meet goals in using online learning tools. Faculty members participate in professional development through OL101, an online interactive program designed to ground faculty in best teaching practices and to offer experience in using online tools, such as the learning management system, CE6.

All of Learning Resources and the faculty members who teach online are ready for the many elearners flocking to fuel their minds rather than their vehicles!

Maureen McCreadie
Dean, Learning Resources
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Recent Publicity for BCCC's eLearning Classes

It began with Fox 29 news' consumer division spot. The story began developing in mid-June, then aired on June 30, 2008, Fox 29, "Real Deal: College Students Find Way To Cut Costs At Fingertips" (<http://tinyurl.com/5jtt5Z>).

Soon after, a Fox Gulf Coast station picked up on the story as well and aired "More Students Taking Online Classes" (<http://tinyurl.com/4a9qk6>).

Next was an article in the local papers, *Bucks County Courier Times* and *Daily Intelligencer*, "Students Finding Ways to Save Gas" (<http://tinyurl.com/3s8oq2>).

On Friday, we hit front page with an article in *The New York Times*, "High Cost of Driving Ignites Online Classes Boom" (<http://tinyurl.com/4vtqqt>).

That New York Times article was picked up by the *International Herald Tribune*,

the global edition of *The New York Times*, and also by United Press International (<http://tinyurl.com/3kpk4>). It soon appeared in various technology and education blogs and Web sites.

The Philadelphia Inquirer ran the story with more emphasis on Philadelphia institutions, "Gas Cost Ignites Surge in Online College Classes" (<http://tinyurl.com/54qp8f>).

ONLINE @YOUR LIBRARY

The New EBSCOhost 2.0 Has Arrived

WITH RICHARD HODGES



If you have not searched for a journal article using EBSCOhost over the summer, get ready for an exciting new searching experience. Welcome to the new EBSCOhost 2.0! It has a leaner, sleeker look and is more intuitive and efficient than ever before.

Access to EBSCOhost has not changed; it is still available through the BCCC Library Web site, <http://www.bucks.edu/library/eresources/index.html>. Once inside, the changes to EBSCOhost are immediately apparent. The cleaner page design makes it far easier to navigate. New features include a new search page that defaults to a Boolean search, allowing for greater cross referencing of terms entered, and a "quick view" icon located at the end of an article's title that gives the user a brief synopsis of its content, as well as a full list of source types and related subject terms.

If you or your students are searching for photos, graphs, or other images related to a subject, the new EBSCOhost 2.0 allows you to do this with more ease and more concise results. Along with search results, a gallery of thumbnails of related photos are presented at the lower right side of the

screen. Just click on the image to discover the article that the image is associated with.

Proper citation creation is always a concern. EBSCOhost 2.0 now offers a tool for creating article citations. After clicking on the title of an article of interest, the user will be given a row of icons on the top right side of the main screen. After clicking on the "Cite" icon, the user is offered six different style manual options, including MLA and APA, which can be copied and pasted into a bibliography or document.



Cite icon

Questions? Please contact a reference librarian at (215)968-8013.

Richard Hodges
Part-time Reference Librarian
hodgesr@bucks.edu

A Little Help from Our Friends

Something that we hope our students will take from their Bucks education is a realization that groups working together can learn more and succeed better than individuals working in isolation. Similarly, libraries can provide more resources and better services when they work together. For example, our participation in Access Pennsylvania, a state program with over 3,000 member libraries, enhances our inter-library loan services, gives the Bucks community access to Ask Here PA, the 24/7 chat reference service, and provides us with free access to a number of important databases, including *Contemporary Authors*, *Consumer Health Complete*, and several of our EBSCOhost databases.

On a more local level, collaboration between the College Library and the Margaret R. Grundy Memorial Library, near our Lower Bucks campus in Bristol, has recently gotten us on-campus-only access to two of the Grundy's subscription databases: *Literature Criticism Online* and *Access Newspaper Ar-*

chive. *Literature Criticism Online* is a searchable database of selected articles from the popular Gale series of literary criticism reference books. *Access Newspaper Archive* has full-text newspaper articles dating from the 18th century through 2006. Both are valuable supplements to our collection of electronic resources.

In return, the Grundy Library can now provide access to some important BCCC databases, including *Biographies Plus Illustrated*, *Education Full Text*, *Safari Tech Books Online*, and *LexisNexis Academic*. Lower Bucks students who find the Grundy Library to be a convenient place to do research will find more of the electronic resources that they're used to, plus some additional databases that are available through the Grundy's affiliation with the Bucks County Public Libraries.

And did you know that Bucks students who live in the County can access some databases from home that the College doesn't have simply by belonging to the public library? With an active library card

and a PIN that's available in person at any Bucks County public library, students can log into any of the Public Library's databases, including *Proquest*, *Factiva*, and *RefUSA*.

Resources:

- *Literature Criticism Online* and *Access Newspaper Archive* are available (on-campus only) on the Library's Online Resources page, <http://www.bucks.edu/library/eresources/index.html>.
- The Margaret R. Grundy Memorial Library's website is at <http://www.grundylibrary.org/>.
- The Bucks County Public Library's databases, and instructions for getting access at home, can be found at http://www.buckslib.org/online_resources/index.htm.

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New and Noteworthy in Learning Resources

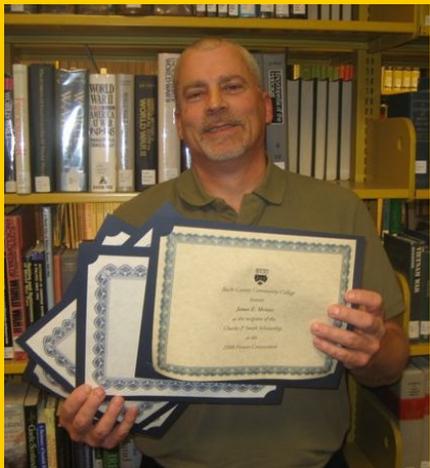


Photo of Jim Shriver courtesy of Linda McCann, 2008.

Congratulations to **Jim Shriver**, Library Student Worker. Jim was the recipient of multiple awards at the Honors Convocation held on May 22, 2008.

Congratulations to **Margaret Montet**, Information Literacy Librarian, for her

recent recognition by the Pacific Northwest Writers Association. Margaret received second place in the category of Adult Short Topics for her essay, "Baywalk Rondo." The award was presented to Margaret during the association's Annual Conference, which was held in Seattle on July 17 - 20, 2008.

Debbie Carney joined the Library as a Part-time Reference Librarian. Debbie is a graduate of the University of Illinois and has a background in accounting. In her free time, Debbie enjoys cooking and spending time with her nine month old son. You will find Debbie at the Lower Bucks Campus Library this fall.

Lauren Humphries joined the Tutoring Center this fall as the Writing Coordinator. Lauren comes to BCCC from Gwynedd-Mercy College, where she worked as a Writing Specialist in their Academic Resource Center. Her past tutoring and

tutor training experience, as well as her knowledge in the field of tutoring and writing, make her a tremendous asset to the Center. Please feel free to stop by the Center (L121) or call (215) 968-8378 to say "hello" to Lauren.

Goodbye and best wishes to **Carolyn Woods**, former Extension Services Librarian. Carolyn has accepted a position with a public library in North Carolina. We will miss Carolyn's considerable talents, humor, and commitment to the students and faculty of BCCC.

Learning Resources recognized the many efforts of **our volunteers** during an appreciation luncheon held at the end of the Spring semester. Please join us in thanking Anise Androkite-Burst and Bob Wolfe from the Tutoring Center, as well as Prabha Gupta, Inge Van Geel, Ed Duggan, Tom Fenning, and Ernie Tkac from the Library.



Learning Resources volunteers pictured are (from left to right): Prabha Gupta, Inge Van Geel, Ed Duggan, Tom Fenning, Anise Androkite-Burst, Ernie Tkac, and Bob Wolfe. Photo courtesy of Linda McCann, 2008.



SPOTLIGHT ON: NEW BOOKS

Whatever your reading taste, our libraries have a book for you. Check out one of these titles new to our collection -

100% Information Literacy Success, by Terry Taylor, Call Number: 028.707 T246 O58 2007

Approaching Nowhere, by Jeffrey T. Brouws, Call Number: 779.473 B876 A652 2006

Fidelity, by Grace Paley, Call Number: 811.54 P158 F451 2008 2008

How to Talk About Hot Topics on Campus: from Polarization to Moral Conversation, by Robert J. Nash, Call Number: 378.121 N252 H847 2008 2008

Parenting, Inc.: How We Are Sold on \$800 Strollers, Fetal Education, Baby Sign Language, Sleeping Coaches, Toddler Couture, and Diaper Wipe Warmers--and What It Means for Our Children, by Pamela Paul, Call Number: 649.122 P324 P228 2008 2008

Unaccustomed Earth, by Jhumpa Lahiri, Call Number: 813.54 L183 U54 2008 2008

October 26th Benefit Concert



Saxophonist Richard Hodges will be performing on Sunday, October 26th, at 4:00 p.m. in the Library Auditorium at the Newtown Campus.

Richard has appeared in concerts and master classes in Europe, Canada, and throughout the United States, including his debut recital in Weill Hall at Carnegie Hall in New York City. A graduate of Wichita State University, Richard holds a Master's of Music degree from the University of Mississippi and a Master's of Library and Information Science degree from Louisiana State University. He will be joined by Pianist John Forconi and Cellist John Enz. Suggested donation for the event is \$10.

All proceeds from this event will be donated to the Friends of the Bucks County Community College Library. For more information, please call the Library at (215) 968-8003.



WE NEED SCRAP PAPER

The Tutoring Center is in need of your scrap paper. If you have any to spare, please contact Nicole Tracey, Director, Tutoring Center, at traceyn@bucks.edu to arrange for pick up.

Free Tutoring Available on All Three BCCC Campuses

The Tutoring Center provides free tutorial services on the three BCCC Campuses to all students currently enrolled in credit and non-credit courses offered by the College, in particular, to those students who require help in mathematics, writing, reading, study skills, American English as a Second Language (AESL), Spanish, computers, accounting, and economics.

Our fall hours at the Newtown Campus are Monday-Thursday, 8:30am-7:00pm, and Friday, 8:30am-4:00pm. We also offer tutoring at the Lower and Upper Bucks Campuses. Days and hours for tutoring on these campuses can be found at <http://www.bucks.edu/tutor> or by calling us at (215) 968-8044.

Accounting

Accounting tutoring is available at the Newtown, Lower Bucks, and Upper Bucks

Campuses on a walk-in basis. Phone-in tutoring is also available.

Computer Science & Economics

Computer Science and Economics tutoring is available at the Newtown Campus by appointment for select courses. The appointments are 30 minutes, and a student may have one appointment per day.

Math

Math tutoring is available for any level course and is available on a walk-in basis on all three campuses. Phone-in tutoring is also available. Math workshops will also be held this spring in Newtown. Check our site for availability for specific courses.

Spanish

Spanish tutoring is available at the Newtown Campus by appointment for all levels of Spanish. The appointments

are 30 minutes, and a student may have one appointment per day. Center is also offering workshops in writing, reading, study skills, and AESL, as well as AESL Conversation Groups.

Writing, Reading, Study Skills, & AESL

Writing, reading, study skills, and AESL tutoring is available by appointment for any BCCC course. The appointments are 30 minutes, and a student may have one appointment per day. Online writing help is also available.

For more information, including days and hours, online writing tutoring, online handouts, and links to helpful Web pages, please visit our Web site at <http://www.bucks.edu/tutor> or call (215) 968-8044.

Nicole Tracey
Director, Tutoring Center
traceyn@bucks.edu

Changes to the College's Wireless Network

Over the summer, the campus wireless network was upgraded. The wireless network was divided into two parts, BucksNet and BucksNet-secure. The purpose of this change is two-fold: 1) to provide secure access to College data and the Internet for College-owned laptops, and 2) to provide easier access to the Internet for students and guests using personal equipment.

All faculty, staff, and College-owned student laptops will connect to BucksNet-secure. Students and guests using personal laptops will connect to BucksNet. Once connected to the network, all users are required to login at the BlueSocket screen using a College username and password. This authentication step scans

user hardware for viruses, thus assuring safe computing for all. Step by step instructions for connecting to the campus wireless network for faculty and staff can be found at <http://www.bucks.edu/tlc/faculty-staff-wifi.pdf> and for students at <http://www.bucks.edu/tlc/student-wifi.pdf>.

The list of places where the College's wireless network is available can be found at http://www.bucks.edu/tlc/Campus_Wireless_Locations.pdf.

Marilyn Puchalski
Faculty Liaison for Teaching
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A Celebration of Multiculturalism At BCCC

On September 18, 2008, BCCC's Office of Adult Multicultural Student Services held its annual appreciation luncheon in recognition of the contributions of our many international students, both new and current.

Departing from previous years, students were asked to dress in the traditional clothing of their home countries. Rina Oyu, Library Student Worker, wore a colorful yukata from her native Japan.

In the past, yukata was the daily form of dress of most Japanese. However, it's now worn only during special occasions in the summer, such as festivals. Unlike yukata of the past, today's yukata come in many colors and designs, although they're considerably less expensive than the more luxurious and elaborate kimono, which are reserved for more formal occasions.



Fall Walking Tour of Historic Wycombe in November

Photo courtesy of Linda McCann, 2008.

The Friends of the Library Reception and Historic Walking Tour of Wycombe will be held on Saturday, November 8th, at 4:00pm.

Jeffrey L. Marshall of the Heritage Conservancy will be leading the tour. All donations benefit the Bucks County Community College

Library Endowment Fund. For more information, contact Linda McCann at (215) 968-8003.

Linda McCann
Director, Library
mccannl@bucks.edu

Fall 2008 Library Hours

August 27th through December 18th

Monday - Thursday: 8:00am - 9:00pm

Friday - Saturday: 8:00am - 3:30pm

Sunday: 1:00pm - 5:30pm
(Newtown ONLY)

Exceptions: The libraries on all three campuses will be closed August 26th, August 31st, September 1st, and November 26th through November 29th.

All dates are subject to change. For more information, please visit <http://www.bucks.edu/library/hours/hours.html> or call (215) 968-8009.

Academic Department Liaisons

Each academic department at BCCC has a professional librarian assigned as that department's liaison to assist faculty and staff with their Library and research needs. Please contact the appropriate liaison, who will be happy to assist you.

Margaret Montet
(215) 968-8373
montetm@bucks.edu

Arts
(Visual Arts, Communication,
and Music)

Bill Hemmig
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hemmigw@bucks.edu

Behavioral and Social Sciences

Jerry Fedorijczuk
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Linda McCann
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**Health, Physical Education,
and Nursing**

Brian Johnstone
(215) 504-8554
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Math, Science, and Technology
(MaST)

Poonam Sood
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Language and Literature

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Upper Bucks Campus (215) 258-7721

Lower Bucks Campus (267) 685-4825

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Operations Technicians (215) 968-8050

Tutoring Center

Nicole Tracey, Director

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Charlene Traub, Math / Lauren Humphries, Writing

Faculty Liaison for Teaching and Learning Technologies

Marilyn Puchalski

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Instructional Design

Mary Ellen Bornak

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