Learning Resources Newsletter (Volume 2, Issue 3)

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BUCKS

**BCCC
Learning Resources
Newsletter**

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Learning Studio Opens

On March 19th, the library unveiled the new BCCC Learning Studio. This versatile, state-of-the-art learning space is used primarily for scheduled sessions in which librarians collaborate with faculty members and work with students to develop information literacy skills. When it's not being used for this purpose, the learning space is appropriate for a multitude of other uses including quiet study, peer collaboration, and special events. The learning space houses wireless laptop computers, a teacher's station and projector, and a flexible furniture arrangement.

For more information about the Learning Studio, please contact the reference staff at (215) 968-8013.

Linda McCann
Director, Library
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AT YOUR FINGERTIPS
Consumer Health Information

Consumer Health Complete and its Spanish language version, Salud En Espanol, are now available at BCCC. These databases have information on all areas of health and wellness from mainstream medicine to alternative, holistic, and integrated medicine. They also include full-text access to major medical reference books such as the *American Medical Association Complete Medical Encyclopedia and Complete Guide to Prescription and Nonprescription Drugs*.

Both databases are available on the library's Online Resources page at *http://www.bucks.edu/library/eresources/index.html*.

William Hemmig
Online Learning Librarian
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A SUCCESS STORY
The Technology Learning Centers

During 2005-2006 academic year, the staff in the Technology Learning Centers responded to 875 documented requests for help with WebCT, WebAdvisor, WebMail, features in Office 2003, printing and logins to name just a few. During the summer of 2006, there were 57 requests for help and during the 2006-2007 academic year up to the end of April, 820 requests have been documented. These numbers do not reflect the hundreds and hundreds of simple questions asked by students or the help provided by the TLC staff throughout the semesters.

The Technology Learning Centers provide a wide range of services, including answering questions regarding logins and passwords, Internet browsers and the Intranet, and WebMail. During the spring semester, new services were made available to students, that being wireless connectivity for personal notebooks and student logins to the workstations throughout the campus. Because of the reliability of the TLCs, students know where they can get help if they have problems.

In addition, TLC staff members regularly develop and post to the web Low Threshold Activities (LTAs), or quick tips located at *http://www.bucks.edu/tlc/ltas.html*, that guide students, faculty, and staff members in accomplishing simple technological tasks, such as logging into the new campus network, creating a trusted site in a browser, or managing junk mail in Microsoft Outlook. The TLCs provide one-on-one face-to-face assistance, and 24/7 online self-paced tutorial guidance in using Microsoft Operating Systems and the Office Suite, Online Learning Management Systems (e.g. Blackboard), and WebAdvisor. The tutorials can be found at *http://www.bucks.edu/tlc/training_tutorials.html*.

The staff in the TLCs look forward to working with you.

Liz Sette
Assistant Director,
Technology Learning Centers
email@bucks.edu

NEW ELECTRONIC DATABASE
CQ Researcher

BCCC has recently added the well-respected CQ Researcher (CQR) to its ever-growing list of online databases.

This unique database provides original, comprehensive reporting on issues in the news, covering the twentieth and twenty first centuries. In-depth and unbiased,

CQR examines health, social trends, criminal justice, international affairs, education, the environment, science and technology, and the economy.

Each topic is profiled in-depth with a 12,000 word research report that includes: an issue overview, a background analysis, a timeline, an assessment of the current situa-

tion, tables, maps, pro/con viewpoints, and a bibliography. This user-friendly and comprehensive database includes CQR reports from 1990 through the present, as well as Editorial Researcher Reports from 1923 through 1990.

Catherine Collins
Reference Librarian
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NEW INTERNET RESOURCE
OpenCourseWare Consortium

I am a professional engaged in the art of gathering and disseminating information, and as such come across valuable nuggets of information from some of the most unlikely sources. This reference was found in a magazine that provides helpful hints on keeping your life simple in an article that talked about free internet sources for self improvement.

Highlighted was the OpenCourseWare Consortium, available at http://www.ocwconsortium.org.

The OpenCourseWare Consor-

tium is a collaborative effort by over 100 institutions of higher education and organizations worldwide that are committed to providing access to educational coursework free of charge via the Internet. Nations represented include China, France, Japan, and the United Kingdom to name a few. It is truly an international effort. Because of the multi lingual approach to this information there are translation sites that will assist the student in translating course materials

Here in the United States the primary participants are: Johns Hopkins Bloomberg School of Public Health http://ocw.jhsph.edu; Massachusetts Institute of Technology http://ocw.mit.edu; Tufts University http://ocw.tufts.edu; University of California, Irvine http://ocw.uci.edu; University of Notre Dame http://ocw.nd.edu; and Utah State University http://ocw.usu.edu.

These institutions have a direct link to the courseware offered at each institution. MIT has the largest collection which includes undergraduate and graduate courses. Virtually almost all of

MIT's course offerings are available via the Internet free of charge through the OpenCourseWare Consortium. Each active participant has a listing for each class offered complete with class notes, reading lists, assignments as well as the course syllabus. The year that the class was taught is noted. Some of the institutions participating now have RSS feeds in place. Many allow for signing up via an email newsletter to receive current information on the programs offered.

This is a great source of information for the self motivated student or can be used to supplement currently taught courses. This information is only offered over the Internet and does not require registration. Please note that the majority of the classes were taught in previous years and as such are not the current offerings. There is no registration required and the coursework will not lead to any type of degree.

Carolyn Woods
Extension Services Librarian
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Looking for a Good Book?

Whatever your reading taste, the BCCC libraries have a book for you. Check out one of these titles new to our collection -

Alice Walker: A Critical Companion by Gerri Bates (2005), Call Number 813.54 W177 B329 2005

Sacred Time by Ursula Hegi (2004), Call Number 813.54 H464 S123 2004

The Tricky Part: One Boy's Fall from Trespass into Grace by Martin Moran (2005), Call Number 792.028 M829 T823 2005

What Was Asked of Us: An Oral History of the Iraq War by the Soldiers Who Fought It (2006), Call Number 956.7 W555 2006

Where the Heart Is by Billie Letts (1998), Call Number 813.54 L651 W567 1998

Who Pays? Who Benefits? Distributional Issues in Health Care by the Duke University School of Law (2006), Call Number 362.109 W628 2006

Free Tutoring Services Throughout the Summer

The Tutoring Center provides free tutorial services to students enrolled in various courses offered by the College, in particular, to those students who require help in mathematics, writing, reading, English as a Second Language, foreign languages, computers, accounting, and study skills. We offer this help in accordance with the specifications set by the appropriate Academic Departments.

It is our belief that, when we do our job well, the students who come here will do better in their courses, will have more confidence in their own abilities, and most importantly, will develop more positive attitudes toward their academic pursuits. We believe that, by the very nature of what we do and through our commitment to intellectual endeavors, the Tutoring Center is the most conspicuous demonstration on our campus of what it is like to be a college student.

Math & Writing Tutoring

Newtown
During Summer Sessions I and II, the Newtown Tutoring Center will offer writing tutoring by appointment and math tutoring on a walk-in basis Mondays through Thursday, 9:30 a.m.-6:30 p.m.

Upper County & Bristol
During Summer Session I only, the Upper County Campus and Bristol Center will offer writing tutoring by appointment and math tutoring on a walk-in basis. The hours are as follows:

Writing

UCC - Wednesday, 9:30a.m.-11:30 a.m. & 4:30 p.m.-6:30 p.m.

Bristol - Wednesday, 4:30 p.m.-6:30 p.m.

UCC & Bristol - Thursday, 12:30 p.m.-2:30 p.m.

Math

UCC - Tuesday & Thursday, 5:30 p.m.-6:30 p.m.

UCC & Bristol - Wednesday, 4:30 p.m.-6:30 p.m.

Accounting Tutoring

Accounting tutoring will be offered on a walk-in bases at the Newtown Campus for Summer Session I. Please check the Tutoring Center's website at *http://www.bucks.edu/tutor* or call the center at 215-968-8044 for hours and courses tutored.

Computer Tutoring

Computer tutoring will be offered at the Newtown Campus for Summer Session I. Please check the Tutoring Center's website at *http://www.bucks.edu/tutor* or call the center at 215-968-8044 for hours and courses tutored.

AESL Conversation Groups

The Tutoring Center will hold American English as a Second Language (AESL) Conversation Groups for the remainder of the spring semester. These sessions are casual, informal opportunities to gather and practice speaking English with other AESL students. All students currently enrolled in Bucks courses are welcome to attend any session at their convenience and do not need to sign-up in advance. Students should meet at the Tutoring Center (Library 121). Contact the center at 215-968-8044 for dates and times.

Spanish Tutoring

Spanish tutoring will be offered during Summer Session I & II. Please call 215-968-8044 for hours.

For more information, visit our website at *http://www.bucks.edu/tutor*. There you will find tutoring days and hours, online writing tutoring, online handouts, and links to helpful web pages.

Nicole Tracey
Director, Tutoring Center
traceyn@bucks.edu

New Library Service: IM a Librarian!

Now, during Library hours, get help from a reference librarian right away with IM a Librarian, our new chat service. Just go to the Library's website at *http://www.bucks.edu/library/*, and click on the Ask a Librarian link to go to the IM a Librarian chat screen. Type in your question and talk to us!

In-Class Library Instruction Available

If you require any type of research from your students, please consider scheduling an information literacy session with one of our professional librarians.

Our staff can demonstrate a growing list of comprehensive full-text services that are available online for free to any student, staff, or faculty member on campus and many from home, including: Contemporary Authors, CQ Researcher, EBSCOhost, Grove Art, Grove Music, LexisNexis Academic, netLibrary, Opposing Viewpoints Resource Center, Oxford Reference, Science Direct, and many more. We can also demonstrate effective Internet searching techniques, the Interlibrary Loan system, the BCCC Library Electronic Catalog, and the best way to attack research assignments.

For more information or to schedule a session for your class, go to *http://www.bucks.edu/library/services/instruct.html* or call 215-968-8009.

WE WANT YOUR SCRAP PAPER!

The Tutoring Center is in need of your scrap paper. If you have any to spare, please contact Nicole Tracey, Director of the Tutoring Center, at *traceyn@bucks.edu*.

ONLINE @YOUR LIBRARY
Science Direct

WITH WILLIAM HEMMIG

Of the electronic resources most recently acquired by the Library, the most significant by far is ScienceDirect. It's a collection of nearly 1500 full-text, peer-reviewed journals covering all aspects of the sciences, along with citations and abstracts for articles in an additional 1000 journals. You can link to ScienceDirect from the Library's Online Resources page (http://www.bucks.edu/library/eresources/). There are several ways to use it:

Use It as a Virtual Library

If you're looking for a specific article, or you just want to browse the most recent issue of a journal in your subject area, click the "Browse" tab at the top of the page. You can browse titles alphabetically or by subject. You can also search for a particular journal by using the "Quick Search" near the top of the page.

The page icon accompanying the journal title tells you whether we have full-text access to that journal: a green icon means Yes and a white icon means No. If you want, you can limit your browse list to full-text titles.

Use It as a Database for Finding Articles

You can use ScienceDirect to find articles on a research topic by choosing among three interface options, each geared to a different level of user. "Quick Search," conveniently placed near the top of every page in ScienceDirect, does simple keyword, author, and journal title searches.

For greater flexibility, click the "Search" tab at the top of the page. "Advanced Search" allows you to limit your search to specific fields (such as title, author, abstract, or references), or to specific subjects, document types, and publication dates.

For the truly adventurous, "Expert Search" provides a box for creating your own Boolean search command using connectors (AND, OR, AND NOT, etc.) and field limiters. And no fear, the Help pages are easy to navigate.
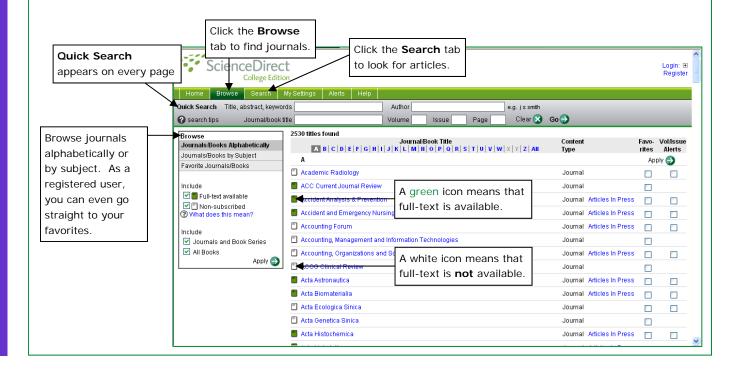
Use It as a Personal Library

Become a registered user—it's easy to do and it's free—and you can customize ScienceDirect for your own research needs:

- Store information about journals you've looked at, recent searches, and entire full-text articles.

- Set up email alerts: ScienceDirect will automatically run your search at regular intervals and email you the results, so you never miss the most recently-published articles in your subject area.

- Create a personal library of favorite journals for quick and easy browsing.

- Personalize ScienceDirect's main page with links to your favorite journals, articles, frequently used ScienceDirect features, and even your favorite Internet sites.

ScienceDirect is useful for every level of researcher in the sciences. And Information Literacy orientations to ScienceDirect are available for classes, for groups of faculty, and for individuals. Just contact the Library!

William Hemmig
Online Learning Librarian
hemmigw@bucks.edu

Quick Search appears on every page

Click the **Browse** tab to find journals.

Click the **Search** tab to look for articles.

Browse journals alphabetically or by subject. As a registered user, you can even go straight to your favorites.

A green icon means that full-text is available.

A white icon means that full-text is **not** available.

New & Noteworthy in Learning Resources

Welcome...

Bridget Capobianco, Reference Librarian at the Newtown Campus, earned a Master of Science in Library and Information Science at Simmons College in Boston, MA. Prior to coming to BCCC, she worked as a Reference and Instruction Librarian at the Beatley Library at Simmons. When she's not working, Bridget enjoys camping, hiking, and kayaking. This summer she's hoping to try whitewater rafting and would welcome recommendations! You may email Bridget at *capobian@bucks.edu*.

Joy Dlugosz, Reference Librarian at the Upper County Campus, is a graduate of the University of Pittsburgh's fast-track, online Master of Library and Information Science program. She feels that this experience helps her with assisting other online learners. Joy currently works as the Reader Services Librarian at Eastern University in St. Davids, PA. Prior to that, she worked at Muhlenberg College. Joy's philosophy is that "the library is the hub of every academic institution and our job is to teach and assist the campus community in all aspects of research." Joy spends her spare time sailing and cross-stitching. You may email Joy at *dlugosz@bucks.edu*.

Kara Groschopp, Reference Librarian at the Upper County Campus, earned a Master of Science in Library and Information Science at Drexel University. Prior to coming to BCCC, she worked as a Library Media Specialist at Perkiomen Valley High School in Collegeville, PA. In her spare time, Kara enjoys reading, cooking, traveling, chasing her 1 1/2 year old daughter, and preparing for her second child, who is due at the end of May. You may email Kara at *groschop@bucks.edu*.

Congratulations...

Catherine Collins, Reference Librarian, has been selected as one of BCCC's Outstanding Faculty for 2006-2007. Catherine has worked at the college since 2005. In addition to her reference duties, she edits the *Learning Resources Newsletter*, is active in the American Library Association's New Members Round Table, and writes for various library-related magazines and journals.

Adjaratou Gaye, Student Worker at the Bristol Center Campus Library, has been awarded a BCCC Legacy Scholarship for Dedicated Library Student Worker.

Margaret Montet, Information Literacy Librarian, and **Linda McCann**, Library Director, spoke at the Central Pennsylvania Consortium's "Outreach Solutions for College Libraries: A Symposium" at Dickinson College on April 27th. Margaret and Linda spoke on BCCC's Information Literacy Institute, including the institute's planning, funding, execution, and all of the interesting ways that the institute's leaders were able to connect with the faculty participants. They are now at work on an article for the symposium's proceedings volume which will be shared with the participants and perhaps be published externally.

For Faculty Using CE6

Would you like to provide links to the library's online resources (such as EBSCOhost) on your CE6 sites? You can, but there's a trick to it.

Here are some tips that will help you avoid problems with student access to the databases.

Do not copy the database's URL from the address bar of your browser. This URL will not allow students to log in to the database from off-campus computers. Instead, please follow one of these procedures:

1. Provide a link to the library's Online Resources page at *http://www.bucks.edu/library/eresources/index.html* along with instructions to link from this page to the databases you recommend;

OR

2. You can provide direct links to the databases, following these steps:

- Go to the library's Online Resources page at *http://www.bucks.edu/library/eresources/index.html*.

- Place your mouse pointer over the link to the database you wish to provide access to. Write down the URL that appears in your browser's status bar (located at the bottom of the screen; go to View/Status Bar at the top menu of your browser if it does not appear). This is the only URL that will allow students to connect to the database from off-campus.

- Create a link on your CE6 page, using the URL that you wrote down.

William Hemmig
Online Learning Librarian
hemmigw@bucks.edu

Summer 2007 Library Hours

May 21st-August 9th
Monday-Thursday 8:00am - 9:00pm

Closed: Friday-Sunday
Closed: Memorial Day, May 28th
Closed: July 4th

EXCEPTIONS

The Newtown Campus Library will be open 8:00am-3:30pm on May 18th, May 21st, and June 1st.

The Newtown Campus Library will also be open during the Summer Intersession, August 13th-August 28th, 8:00am-3:30pm on Monday through Friday. It will be closed Saturdays and Sundays.

This schedule is subject to change, which will be posted on the Library doors.

Academic Department Liaisons

Each academic department at BCCC has a professional librarian assigned as that department's liaison to assist faculty and staff with their library and research needs. Please contact the appropriate liaison, and they will be happy to assist you.

- **Arts (Visual Arts, Music, & Communications)**
  Margaret Montet, Information Literacy Librarian, montetm@bucks.edu, (215) 968-8373

- **Behavioral & Social Sciences**
  Carolyn Woods, Extension Services Librarian, woodsc@bucks.edu, (215) 781-3941

- **Business Studies**
  Jerry Fedorijczuk, Reference Librarian, jfedorijczuk@ccp.cc.pa.us, (215) 968-8013

- **Health, Physical Education, & Nursing**
  Marzenna Ostrowski, Collection Development Librarian, ostrowsk@bucks.edu, (215) 504-8619

- **Language & Literature**
  Poonam Sood, Reference Librarian, soodp@bucks.edu, (215) 504-8554

- **Math, Science & Technology**
  Marzenna Ostrowski, Collection Development Librarian, ostrowsk@bucks.edu, (215) 504-8619

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BCCC Learning Resources Offices

Maureen McCreadie, Dean, Learning Resources
(215) 968-8004 mccreadi@bucks.edu
Carol Seufert, Administrative Assistant
(215) 968-8001 seufertc@bucks.edu

Library
Linda McCann, Director, (215) 968-8003
Newtown Campus (215) 968-8009
Upper County Campus (215) 258-7721
Bristol Center (215) 781-3941

Online Learning
Georglyn Davidson, Director, (215) 968-8251
Jeanette Castello (215) 968-8002
Jenny DiPrimio (215) 968-8109

Technology Learning Center
Liz Sette (215) 968-8337

Web Services
Internet - Matt Moore (215) 968-8296
Intranet - Karl Carter (215) 504-8548

Learning Technologies Services
David Snellman, Director, (215) 968-8051
Michael Lakis, Assistant Director, (215) 504-8567
Learning Technologies Technicians (215) 968-8191

Media Services
Kenneth Crowther, Supervisor, (215) 968-8147
Operations Technicians (215) 968-8050

Tutoring Center
Nicole Tracey, Director, (215) 968-8218
Charlene Traub, Math / Megan Ryan, Writing Services

Faculty Liaison for Teaching & Learning Technologies
Marilyn Puchalski (215) 968-8056 puchalsk@bucks.edu

Instructional Design
Mary Ellen Bornak (215) 504-8592 bornakm@bucks.edu

Copyright Liaison
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